## **MOVING YOUR WORLD**



German Centre, 25 International Business Park, # 02-18/21, Singapore 609916.



## **QUALITY POLICY**

FUCHS LUBRICANTS PTE LTD is committed to a policy of TOTAL CUSTOMER SATISFACTION which shall be reflected in our implementation and maintenance of the ISO 9001: 2015 - Quality Management System Model.

Our policy is to ensure that quality is the prime objective in all facets of our operation, and we shall pursue a principal of continual improvement to achieve this objective.

It is realized that success in our pursuit of quality depends on the level of support we can generate from our employees and suppliers.

We shall ensure that all members of our organization are conversant with the principals of quality management and are suitably trained to identify and eliminate waste.

We seek to understand our customers' needs and provide products and services to achieve TOTAL CUSTOMER SATISFACTION.

FUCHS LUBRICANTS PTE LTD aim is to 'MAKE IT RIGHT FIRST TIME'

Ng Lay See

Managing director

1/9/2016