

**MOVING YOUR WORLD**

**FUCHS LUBRICANTS PTE. LTD.**  
A wholly owned subsidiary of FUCHS SE, Germany

German Centre, 25 International Business Park,  
# 02-18/21, Singapore 609916.



## **External Data Protection Notice**

**January 2025**

**Fuchs Lubricants Pte Ltd** values your privacy and is committed to protecting your personal data. This Data Protection Notice outlines our practices regarding the collection, use, and protection of your information in compliance with applicable data protection laws and our Data Protection Management Programme (DPMP).

### **1. Types of Information We Collect**

We may collect various types of personal information from you, including but not limited to:

- **Identification Details:** Name, address, the last 4 digits of your ID numbers, and other personal identifiers.
- **Contact Information:** Phone numbers, email addresses, and mailing addresses.
- **Financial Data:** Account numbers, financial history, and transaction details.
- **Usage Data:** Information on how you interact with our website and online services.

### **2. How We Use Your Information**

We use the collected data to:

- Facilitate and process company transactions.
- Provide and improve our financial services.
- Enhance your customer experience.
- Meet legal and regulatory requirements.

### **3. Data Protection and Security Measures**

We implement robust security measures as part of our DPMP to ensure the protection of your data. These measures include:

- **Encryption:** All data is encrypted in transit and at rest.
- **Access Controls:** Strict access management to limit data access to authorized personnel only.
- **Regular Audits:** We perform regular data protection audits and risk assessments.
- **Employee Training:** Our staff undergo data protection training to uphold security standards.

REGISTERED OFFICE:  
German Centre, 25 International Business Park,  
# 02-18/21, Singapore 609916.  
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Fax +65 6863 0603  
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www.fuchs.com/sea/sg/  
Co. Reg. No. 198701816N

ISO 9001 : 2015 Certified

#### **4. Data Sharing and Transfers**

We may share your information with:

- **Regulatory Bodies:** When required to comply with legal obligations.
- **Third-Party Service Providers:** For operational purposes, under strict data protection contracts.
- **Affiliates and Partners:** To deliver our products and services, while ensuring data is protected.

In cases where data is transferred internationally, we ensure adequate safeguards, such as standard contractual clauses, are in place.

#### **5. Your Rights and Choices**

Depending on your location, you may have the following rights:

- **Access:** Request a copy of your personal data.
- **Correction:** Update or correct inaccurate data.
- **Deletion:** Request deletion of data when no longer necessary.
- **Restriction:** Limit the processing of your data under certain conditions.
- **Objection:** Object to processing based on our legitimate interests.
- **Withdrawal of consent:** You can withdraw your consent anytime by filling up the withdrawn form.

To exercise these rights, please contact us as provided below.

#### **7. Retention of Your Data**

We retain your personal data only as long as necessary to fulfill the purposes for which it was collected and to meet legal and regulatory obligations. Data no longer required is securely deleted.

#### **8. Contact Us**

If you have any questions or concerns regarding this Data Protection Notice or wish to exercise your rights, please contact us:

- **Data Protection Officer (DPO)**
- Email : [bryan.lee@fuchs.com](mailto:bryan.lee@fuchs.com)
- Phone: +65 6558-8133
- Mailing Address: German Center, 25 International Business Park, #02-18/21, Singapore 609916

We are committed to resolving any complaints regarding your privacy and our data practices. You are welcome to contact our DPO for a copy of our company data protection policies as above.