

# Quality and Environmental Policy

The business model of **LUBRICANTES FUCHS DE MEXICO** can be summarized in three pillars: **LUBRICANTS. TECHNOLOGY. PEOPLE.**

Through the design, production and sale of lubricants, as well as specialized services that include tribological consulting, technical service, laboratory analysis and after-sales service, we seek to consistently meet the needs and expectations of our customers.

Our goal is to be the first choice for our customers and prospects by standing out for our **technology, quality, price competitiveness, service and reliable compliance with delivery deadlines**. Our customers recognize us as a strategic and long-term partner.

We also foster a professional, safe and motivating work environment that promotes the development of our employees and teamwork, living our corporate values day by day: **Trust, Value Creation, Respect, Reliability and Integrity**.

It is the commitment of our team of highly qualified and committed collaborators to promote profitable and sustainable growth, through the fulfillment of the **objectives established in our Integral Management System, aimed at the continuous improvement of environmental and quality performance**.

Through our Quality and Environmental Management System, **we are committed to protecting the environment and preventing pollution, responsibly managing environmental risks and impacts**, promoting Continuous Improvement, with the commitment to comply with legal, **environmental**, regulatory and specific stakeholder requirements.

Sincerely,  
Tim Bovensiepen  
Managing Director