

# Quality Policy

The business model of LUBRICANTES FUCHS DE MEXICO can be summed up in three words: **LUBRICANTS. TECHNOLOGY. PEOPLE.**

Through the design, manufacture and sale of lubricants, including tribological consultancy, technical service, laboratory service and after-sales service, we are meeting the needs and requirements of our customers.

Our goal is to be the first choice for our customers and prospects in terms of technology and quality, price, service, and delivery time. Our customers appreciate us as a reliable and long-term partner. We provide our employees with a professional and satisfying work environment. We live our corporate values: Trust, Value Creation, Respect, Reliability, and Integrity. It is the commitment of our team of highly qualified and motivated collaborators to achieve sustainable and profitable growth.

Through our Quality Management System, risk management and through Continuous Improvement, we ensure compliance with legal, regulatory and stakeholder specific requirements.

**Tim Bovensiepen**  
**Managing Director**  
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